

# How a Customer Accesses Green Button Data on PGE.com

Step 1: Log in to pge.com account with username and password.

The screenshot shows the PGE.com homepage. At the top, there is a navigation bar with links for 'For My Home', 'For My Business', 'Business to Business', 'About', and 'English'. A search bar and 'Go' button are also present. The main content area features a large banner for 'The Green Button' with the text: 'Now you can download your detailed energy usage with the simple click of a button.' and a 'Learn more >>' link. To the right is a 'Log in' form with fields for 'Username' and 'Password', a 'Remember username' checkbox, and a 'Login' button. Below the banner are three columns of links: 'For My Home' (SmartMeter™ Opt-Out, Mobile Bill Payment, Outage Map, Gas Pipeline & Safety), 'For My Business' (Mobile Bill Payment, Rebates, Education and Safety, Outage and Energy Status), and 'About PG&E' (Careers, Community, Newsroom, Investors). At the bottom, there are social media links for Twitter, Facebook, YouTube, and a 'CURRENTS' button.

Step 2: Click on “My Usage” tab.

The screenshot shows the 'My Energy' dashboard. The top navigation bar includes 'Overview', 'Pay & Manage', 'My Usage' (selected), 'Ways to Save', and 'Community'. A welcome message says 'Welcome, First Name' with an 'Edit Profile' link. A callout box points to the 'My Usage' tab with the text 'Select My Usage tab'. Another callout box points to a graph showing energy usage from 'Aug 26 - Sep 26' with a value of '4,681 kWh' and the text 'Track, compare and monitor your energy usage and costs'. Below this is a 'Take the tour' button. On the left, the 'My Bill' section shows account details: 'Your Account' (4076104849-1 Residential), 'Last Payment' (\$134.60), 'Current Amount Due' (\$143.13), and 'Due Date' (04/10/12). Below that are 'Account Options' like 'Set up balanced payment plan', 'Request payment arrangement', and 'Billing & Payment History'. On the right, there is a 'Ways to Save' section with a 'Take the tour' button and a 'Featured Profile' section with a 'Upgrade irrigation pumps' link. A map of Sacramento shows natural gas transmission pipelines.

### Step 3: Select “Download My Data”

**My Energy Use**

Show my **electricity** by **year**

Jan 2011 – Jan 2012  
My usage

Month	Usage (kWh)
Jan	55,827
Feb	58,000
May	75,000
Jun	111,654
Jul	95,000
Aug	100,000
Sep	85,000
Oct	75,000
Nov	55,000
Dec	58,000
Jan	60,000

Find tips to reduce your use:  
[Free steps to take](#)  
[Smart purchases](#)  
[Great investments](#)

Select Download My Data

**Green Button Download My Data**

The graph displayed above depicts only usage and volumetric usage charges based on available interval data. The graph does not include other fees such as local utility user taxes and certain other taxes, surcharges and fees or medical baseline discounts. As a result, the volumetric usage charges displayed in the graph will not reflect all of the charges on your bill.

### Step 4: Select “Export usage for specific days” then choose your date range and click “Export”

Export your data close X

For your review in a spreadsheet program (.csv file)

Export all bill totals

Export usage for a range of days:  
Since your last bill: Feb 2, 2012 – Mar 2, 2012

For developers and third parties (.xml file)

Export usage for specific days:  
From: 03/03/2012 To: 04/03/2012

**Export**